

# SMART DIGITAL BANK

## SOLUTION TO THE COMPREHENSIVE DIGITAL TRANSFORMATION IN BANK

Digital transformation is an inevitable trend in the banking and financial sectors to expand market share, increase sales, and reduce operating costs to bring the best experience to customers. The Smart Digital Bank solution is developed with outstanding features to help banks improve service quality, reduce manual processing stages, digitize documents, improve the human experience of their staff, and help customers evaluate service quality after each transaction. Smart Digital Bank accompanies the bank's digital transformation journey.

### CONTACT US TO LEARN MORE ABOUT SMART DIGITAL BANK ECOSYSTEM



2nd Floor, Trung Yen Plaza  
Block O17, Trung Hoa ward  
Cau Giay district, Ha Noi, Viet Nam.



+84 24 339 55588



sales@hyperlogy.com

[www.hyperlogy.com](http://www.hyperlogy.com)



**TRANSPARENTIZE  
BANKING PROCEDURE**



**ENHANCE  
SERVICE QUALITY**

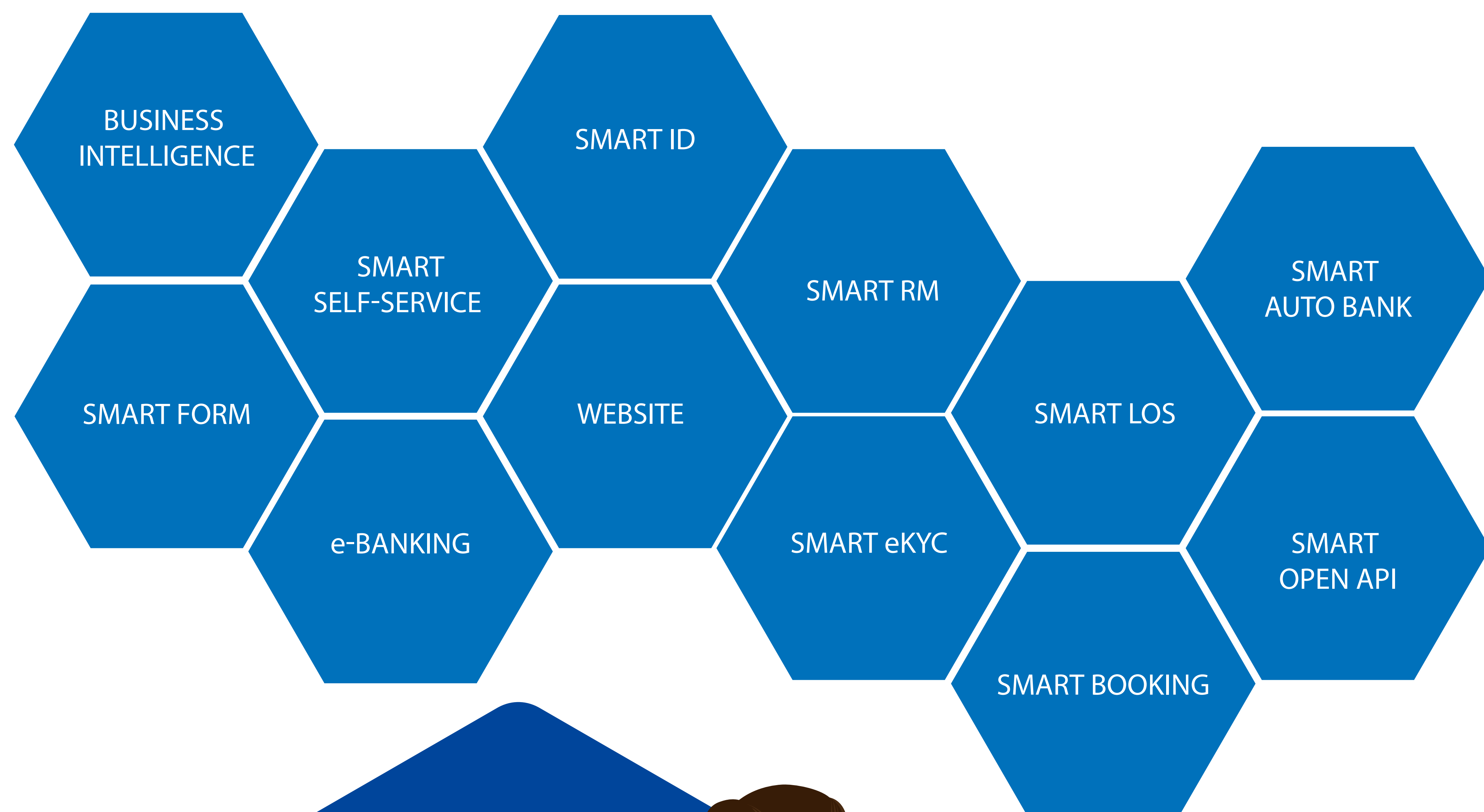


**INCREASE WORKING  
PERFORMANCE OF  
BANK STAFFS**



# SMART DIGITAL BANK

SOLUTION TO A COMPREHENSIVE DIGITAL TRANSFORMATION IN BANK



## BENEFITS OF SMART DIGITAL BANK

EFFECTIVE OPERATIONS	Streamline for processing for staffs
	Have more time for consulting customers
EXCELLENCE IN EXPERIENCES	Reduce customer waiting time
	Auto-generated forms without paper-form declarations
	Multi-channel for customer biometric identifications
EASY TO EXPAND	A solutions can be implemented first and expanded to others in ecosystem
	3rd party can integrate with ecosystem with ready-made API





BUSINESS INTELLIGENCE

SOLUTION FOR BETTER BUSINESS DECISIONS

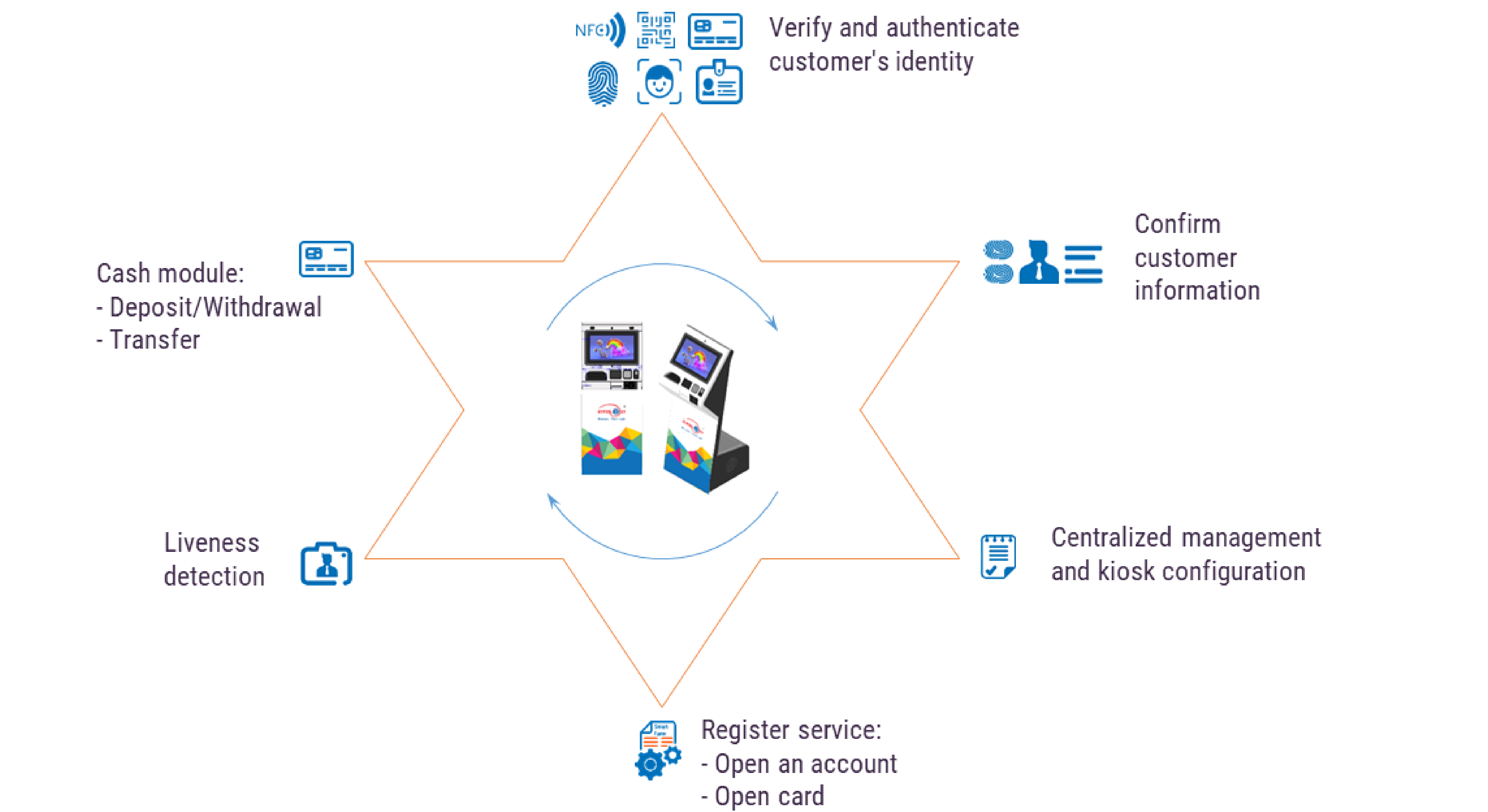
The system helps the bank to make better business decisions by providing actionable insights and real-time information on key performance indicators, customer behavior, market trends, risk management, and compliance.



SMART SELF SERVICE

ENHANCING CUSTOMER’S PERSONALIZED EXPERIENCE

A device that allows customer to customers to do most of transactions themselves. For some transaction that need further involvement from teller such as passbook, the rest of transaction will be made available to the counter.

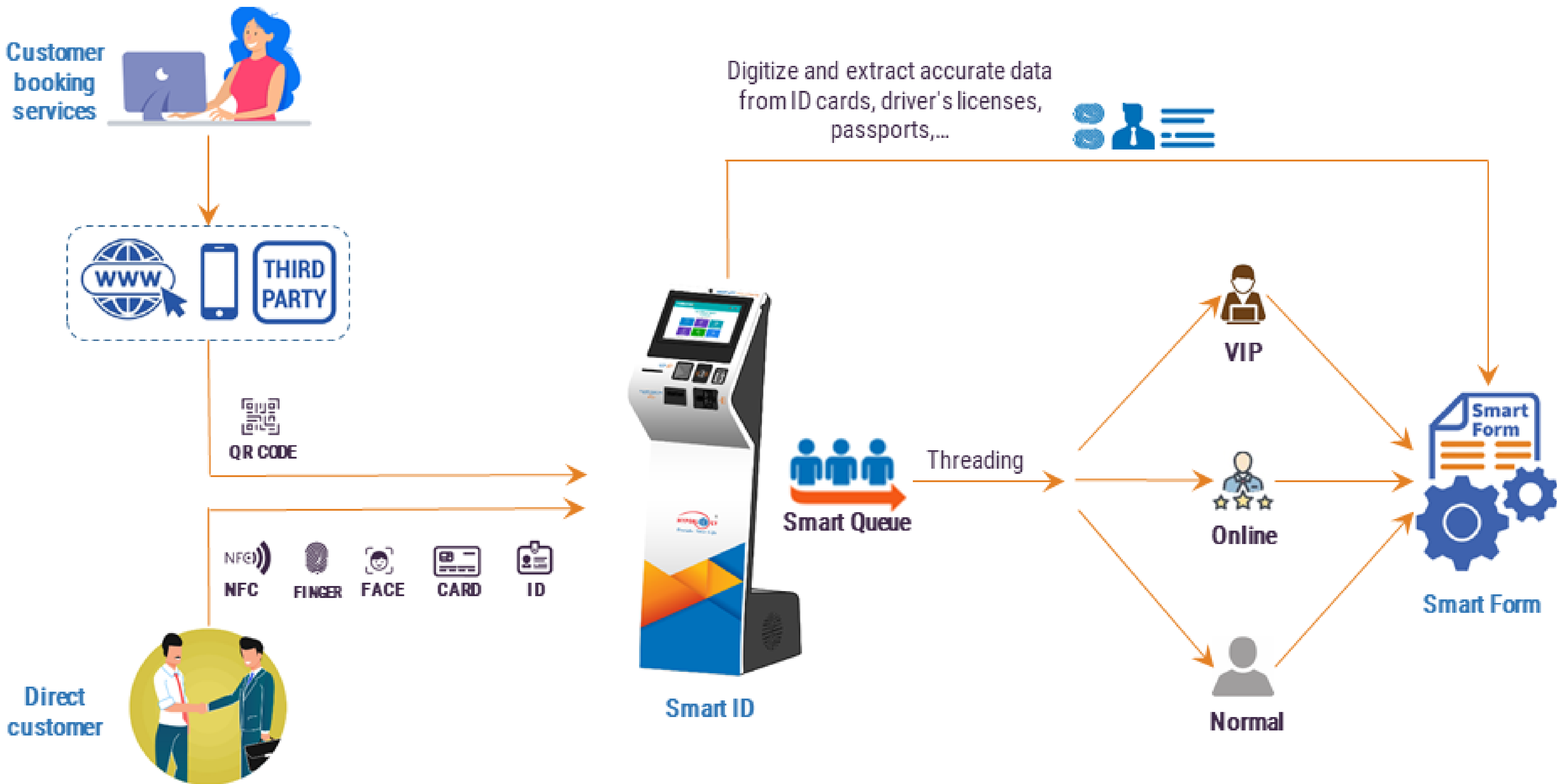


SMART ID

EARLY CUSTOMER IDENTIFICATION DEVICE

Smart ID is located at branch entrance in order to know customers before entering the counter.

- Identify customer and get to know their demand to be served
- Integrated with Smart Queue to redirect customer to appropriate counter
- Device supports QR code scanning for booking customer, ID card OCR, biometric recognition and bank card reading





SMART RM

SOLUTION TO EXPAND BANKING SERVICE EFFECTIVELY

SmartRM allows bank to expand its services by bringing "the bank" to customers through a tablet-based application.


- Secure and quickly resolve all customer transactions and requests for financial assistance
  - Great experience for customers when they are served on site
- Tasks assigned to RMs are easy to follow and controlled
  - Changes to bank regulations and related data are to be updated realtime

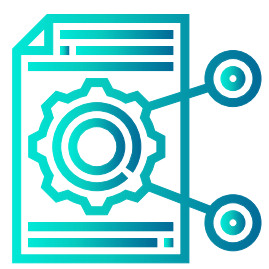



SMART LOS

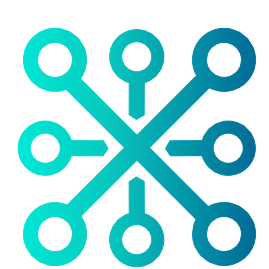
SOLUTION FOR LOAN ORIGATION PROCESS

Smart LOS (Loan Origination System) tailor fit your processes for handling loan in a smart way

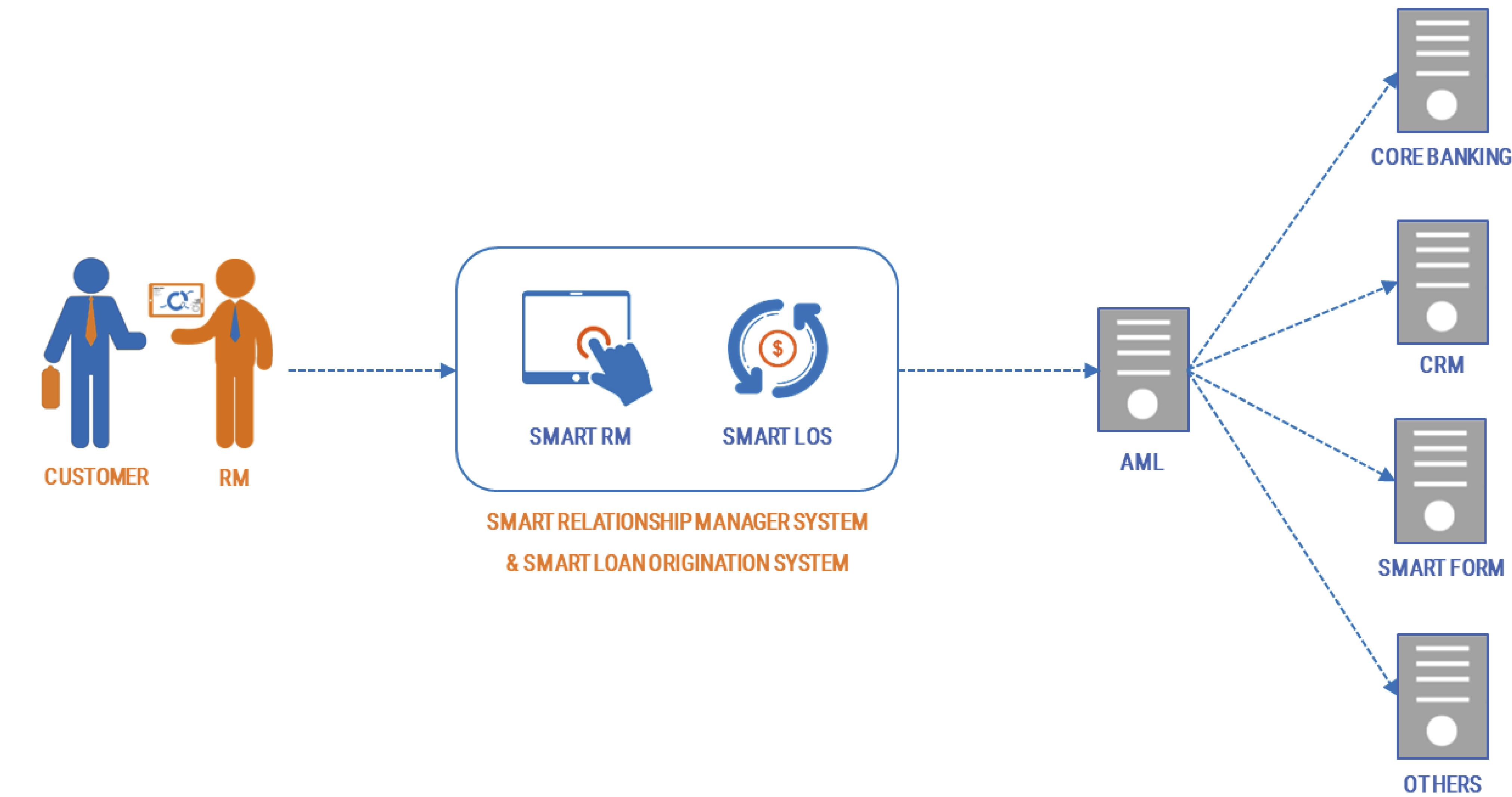
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Allows bank to define processes for loan by itself with dynamic workflow
- 

Easy to keep track of a loan and related SLA for handlers.
- 


Reduce time and cost for handling a loan
- 


Connect directly with Smart RM to speed up loan approval process.





E-BANKING


EFFECTIVE DIGITAL TRANSFORMATION IN BANKS

- 

Simple operation, user-friendly interface
- 

Prevent and reduce the risks when making transactions
- 

Integrate different services on the same system
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Instant online response customer support
- 

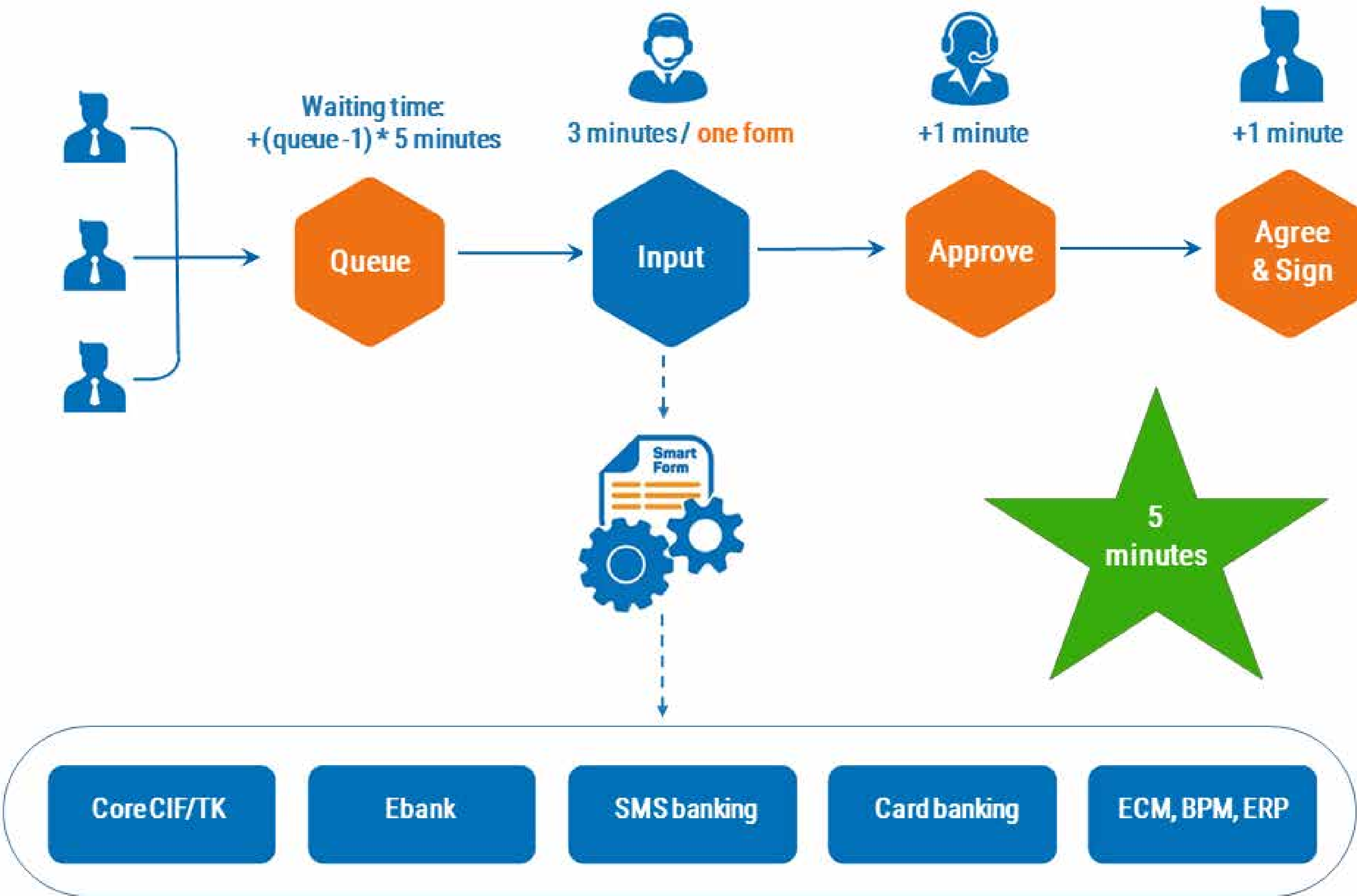
Allow payment of securities and insurance investments



SMART FORM

E-FORM SUPPORTING TRANSACTION CONSOLIDATION

- Save more than 80% transaction time
- Reduce costs for pre-printed paper forms
- Reduce costs, improve productivity for staffs
- Enhance customer experience with no-paper-form declaration
- Work with one smart system without re-entering input one system to another



WEBSITE

RESPONSIVE AND USER-FRIENDLY PLATFORM

- 1

Eye-catching user interface with brand awareness
- 2

Effectively use for Call Center switch-board
- 3

Fully integrated with Smart Digital Bank ecosystem for better customer experience
- 4

Intergate tools for interest rate look up and calculation, product comparation, information filtering
- 5

Responsive display that optimize use interface for different type of devices

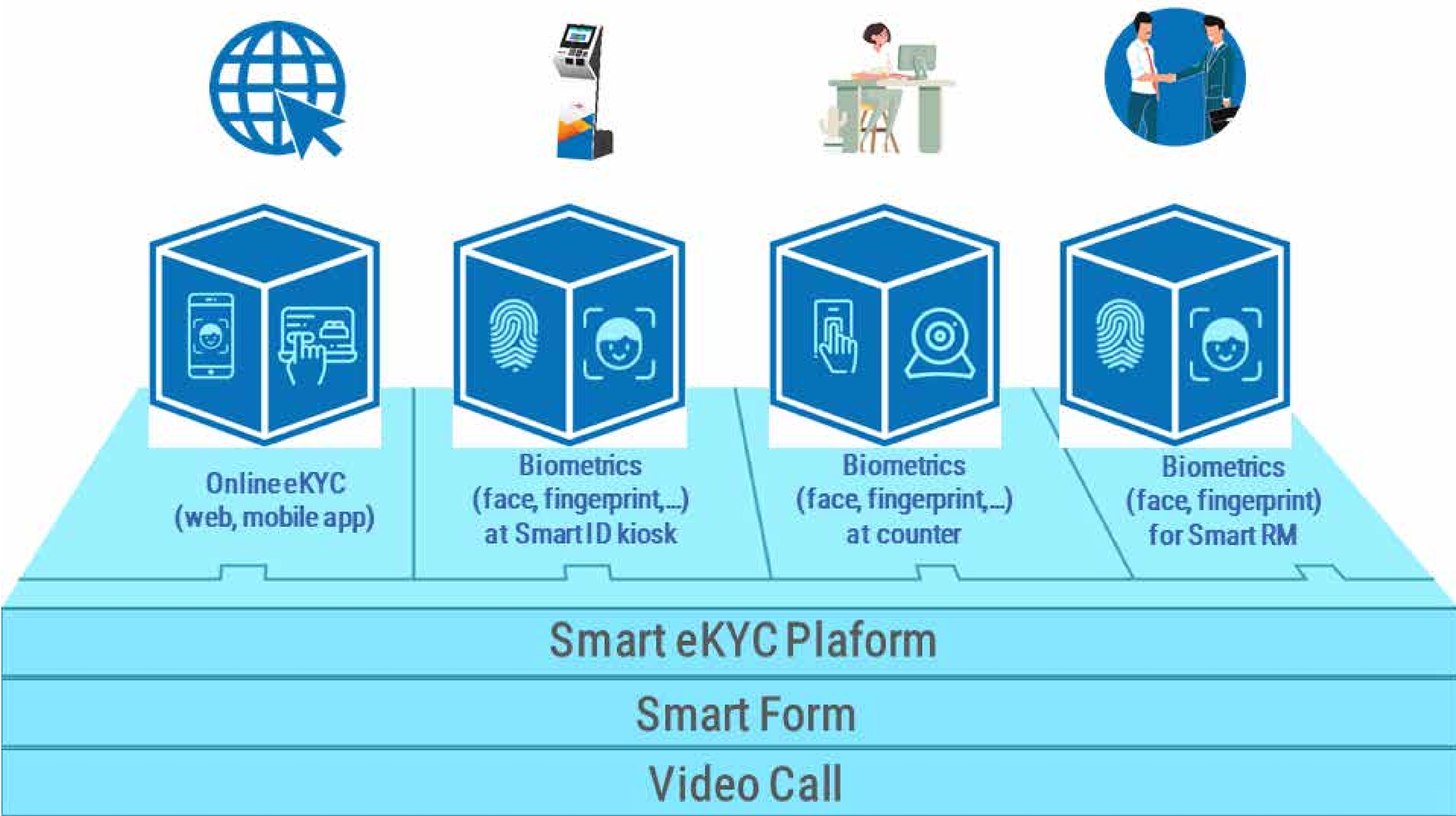
SMART eKYC

MULTI-CHANNEL eKYC PLATFORM

- 01

High Precision Technology With:
  - Optical Character Recognition (OCR)
  - Face Matching
  - Fingerprint Matching
  - Liveness Detection
  - Fraud Detection
- 02

Multi-Factor Authentication Supported:
  - Face recognition
  - Fingerprint
  - QR Code
  - Types of Cards

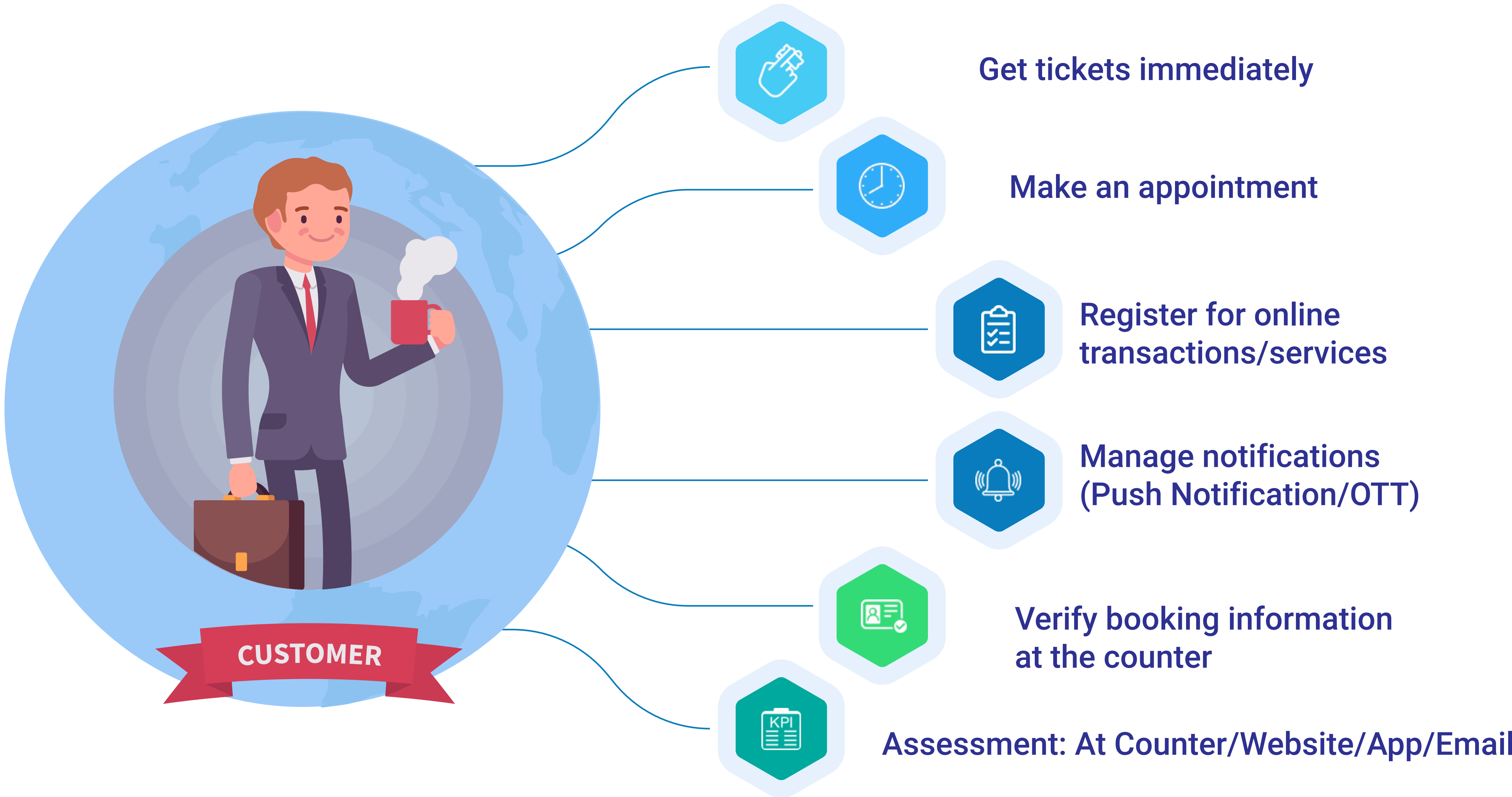




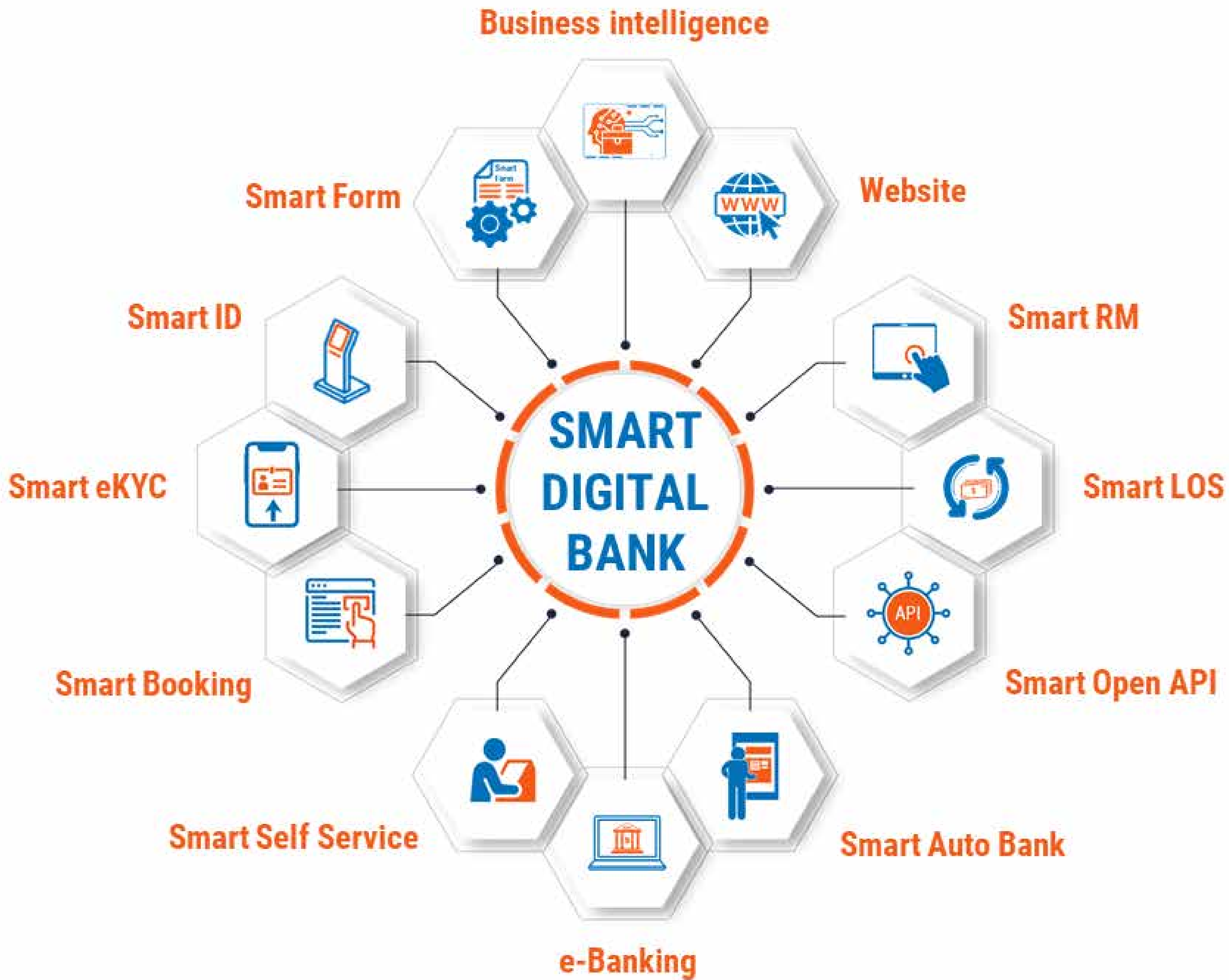
SMART BOOKING

ONLINE BOOKING TRANSACTION AT A BRANCH

- Appointment announcement and information verification
- Serving customers more quickly
- Smart Appointment Management
- For transactions with large amounts of money, banks can prepare in advance to better serve customers



HYPERLOGY'S SMART DIGITAL BANK ECOSYSTEM



TRUST BY CUSTOMERS

