Hyperlogy is the Gold Partner of Oracle with more than 10 years of experience in consulting, implementing and supporting big customers in Telco, banking and insurance. We have successfully implemented many projects with critical and large (dozens of terabytes) databases running on diverse hardware platforms.

Database consulting and implementation service

A serviceable database is different from a serve-well database!

Help customers choose suitable solutions and ensure to implement the solutions professionally:

- Oracle database installation and configuration (both single and RAC types).
- Disaster recovery solution using Oracle Active Data Guard.
- Real-time data synchronization using Oracle Golden Gate.
- Central database management using Oracle Enterprise Cloud Control.

Database monitoring and Reporting service

Does database usually have incidents?

Periodically provides customer with a holistic view of the database activity report, such as:

- Statistic information and charts such as resource consumption, resource waste, backup set size, backup status and error occurred during the period,...
- Ratios and information at typical point of time such as performance ratios, heavy resource consumption statements, privileged accounts, database warnings or advices,...

Database performance optimization service

Are you tired in the loop of application and hardware upgrades?

Helps your database operate with better performance and using resources effectively, such as:

- Optimal configuration that is suitable for current user resource and application.
- Solution to solve or minimize problems.
- Changes to database storage, structure for better operation.

Database migration and upgrade service

Migration or upgrade in a professional way helps database operate more stable and reliable

- Migrate from one database technology to another, or from one platform to another.
- Upgrade or migrate databases to a new hardware system.
- Upgrade between versions of the database.
Database proactive alert service

Has your database ever stopped because of being out of storage or had errors occurred without your knowledge.

Our database proactive alert tool (MAS) allows customers to monitor and alert about database operation state based on predefined states or thresholds. MAS helps to proactively know bad database states before it occurs or become worse. With MAS, you can manage your database more effectively.

Database support and troubleshoot service

Does your database has unusual problems, or need support during the operation?

Helps customers have a suitable solution that quickly solves incidents or problem. This service includes:

- Supporting database directly or remotely via email, phone, internet connection.
- Patching and troubleshooting database.
- Supporting technical difficulty during database operation.

Contact us

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Database security hardening service

Your database is a vulnerable part of your system. If it is attacked, the consequence is usually severe.

Our database security hardening service helps customers to harden database security and carry out solutions to prevent the database from security vulnerability effectively.

- Consolidate database security and carry out the solution that effectively harden database.
- Consult customer to implement audit and privilege management for database.
- Apply necessary security patches.

CUSTOMER BENEFITS

- Ensure database operates securely, stably, improve high availability and reduce database downtime.
- Database operates with the highest performance, incidents are proactively detected and solved.
- Minimize costs for hardware upgrades, intensive labor to maintain database operation and above all minimize costs that caused by database downtime.